



*Queen of Hearts*  
*Therapeutic Riding Center, Inc.*  
6407 Dana Avenue, Jurupa Valley, CA 91752  
[queenofheartsranch.com](http://queenofheartsranch.com) / (951) 734-6300  
Nonprofit EIN: 33-0907556

Dear Participant, Parent or Guardian:

Thank you for your interest in Queen of Hearts' therapeutic equestrian program. To assist you in getting started with our program, enclosed are some general information sheets about our program and registration forms that must be filled out prior to the participant's first lesson.

The "**Participant Registration and Health History**," is to be filled out by the participant (if the participant is 18 years or older) or both parents and/or legal guardians of the participant that will be participating in our program.

The "**Participant's Medical History and Physician's Statement**" must be signed by the participant's doctor who is currently involved in regular treatment of the participant. This information is very important as it helps us assess and create a program that is right for each rider. It is especially important that the medical assessment form is filled out and signed off by the participant's treating physician or therapist. We may not undertake any equine-assisted therapy or therapeutic riding session with the participant until we have obtained clearance from his/her physician indicating that there are no contraindications to such activities. Photocopies of the original forms are acceptable.

Unfortunately, equine-assisted activities and therapies may not be appropriate for everyone, even with the physician's consent. Queen of Hearts Therapeutic Riding Center, Inc. reserves the right to screen prospective participants to determine if they have any physical or mental contraindications to functionally participate in safe equestrian activities and therapies. Each individual is evaluated separately to ensure the functional safety of the participants, the volunteers, and the equines involved. As committed professionals, it is our obligation to offer the highest quality service that we can safely provide. Therefore, Queen of Hearts has acquired adaptive saddles and devices to improve the overall safety of our program and our instructors strive to adapt lessons for each individual's specific needs.

The "**Authorization for Emergency Medical Treatment**" form must also be filled out in full prior to engaging in any activities at the Center as well as the "Release and Hold Harmless" form.

Lastly, you will find a "**Photo Release**" to allow us to photograph the participant as he/she participates in activities at the Center. This form is not mandatory, and has no bearing on acceptance to the program. **If you do not consent to the participant's photograph being taken, please indicate this on the "Photo Release" form.** In the event that you do allow us to use participant's photograph, you may rest assured that the photos will be used in appropriate media such as brochures, posters or ads in publications promoting the Center's activities, and you will be allowed to review any photographs chosen for such publications prior to their going to print.

If you have any questions regarding enrollment, scheduling or any other aspect of our facility, please feel free to call us at your earliest convenience. We look forward to meeting you and introducing you to our therapeutic riding program.

Sincerely,

Robin L. Kilcoyne, M.Ed.  
Founder/Executive Director  
PATH Intl Certified Instructor and ESMHL  
EAGALA Certified Facilitator

Enclosures



## PLEASE READ CAREFULLY

Dear Participants/Parents/Guardians/Caretakers:

The following is a list of general information and the current fee schedule for Queen of Hearts Therapeutic Riding Center, Inc. ("Queen of Hearts" or "QoH"). These general rules are necessary for the safety and welfare of the participants, volunteers, and horses. We ask that everyone observe the following rules while visiting QoH.

### Center Hours

Queen of Hearts is currently open Mondays through Thursdays from 9 a.m. to 7 p.m. and Saturdays from 8 a.m. to 1 p.m. Additional hours may be added as deemed necessary.

### Rate for 8-Week Therapeutic Riding Lessons is \$400

Each riding session consists of eight (8) 45-minute lessons, scheduled once a week for eight (8) consecutive weeks. Queen of Hearts is able to offer a partial scholarship rate **for a pledge of \$400.00**. Pledges for each session must be pre-paid prior to commencement of the sessions. Special payment arrangements may be made on a case-by-case basis.

Although we ask for a pledge of only \$50 per lesson, due to the unique nature and staffing requirements of a therapeutic riding program, the **actual value** of each therapeutic riding lesson is \$150 per hour per participant for a total of \$1,200 per 8-week session. Therefore, QoH welcomes and encourages all participants to obtain supplemental/matching scholarships.

In addition to fees, all enrollment forms, medical releases, assessments and other required documentation must be received by QoH prior to participation in any lessons.

### Group Therapeutic Riding Lessons

To keep the cost of the lessons low, all lessons are considered "group" lessons. This means that a participant may start out being the only participant in that time slot, but other participants may be added when the time is requested. All participants advance at different rates; therefore, although participants in the same class may not have the same riding experience, we do ensure that all participants in a lesson have approximately the same riding abilities. Additionally, for the safety of all involved, and to ensure all participants get the appropriate amount of attention required, there will be no more than three (3) participants per instructor during a lesson.

### Scheduled Lesson Time

The participant's lesson time is scheduled for a pre-determined date and time which remains the same from week to week throughout the applicable session. **If a participant is more than 15 minutes late for a lesson, the lesson will be forfeited.** If a participant needs to change his or her schedule, arrangements may be made if there is an opening available. The scheduled lesson times are made on a first-come, first serve basis. **For proper staffing, QoH requires a 24-hour notice if a participant needs to cancel his/her lesson or the lesson will be forfeited.**

### Missed Lessons

**There are no refunds or credits for missed lessons.** Lessons *may* be rescheduled **if time permits within the same week** or if there are unforeseen circumstances such as inclement weather. If a participant anticipates missing two (2) or more lessons within a 4-week time period, QoH may request that the participant give up his/her time slot and, *if* the time slot is still open when the rider returns, then the rider may be placed back on the same schedule.

### Rain Days/Inclement Weather

For the safety of the participants, volunteers, and the humane treatment of the horses, it is the Queen of Hearts' policy to not conduct lessons on horseback in the rain, high wind conditions, or when

the temperature exceeds 95°F. If the lesson must be cancelled by QoH, all attempts will be made to reschedule the participant at a mutually convenient time during the same week. If there are no available time periods within the same week, the class will be “rolled over” to the end of the session.

### **Refund Policy**

**Queen of Hearts has a no refund policy.** In the event of extended absences, such as a prolonged illness/injury (such as an infectious virus or an injury that will be aggravated by horseback riding), a credit will be held for unused lessons. If a participant chooses not to return, the credit may roll over to another family member that is already enrolled in the program within sixty (60) days.

### **What Riders Should Wear**

**Helmets:** ALL riders MUST wear an ASTM/SEI approved helmet. Queen of Hearts is happy to loan a helmet to participants however, it is best if each participant obtains his/her own. Your instructor can help you with the proper fit.

**Pants:** It is preferred for all riders to wear long pants during lessons. Jeans and other trousers should be loose enough to allow the rider to sit comfortably. There should not be a tight crease or pressure across the hips, upper thigh, and abdomen. Sweatpants also work very well.

**Jacket/Sweater:** Jackets and sweaters should not be too long. The rider should not be able to sit on the back of the jacket and sleeves should not extend past the rider's wrists. The jackets/sweaters should be zipped, buttoned or snapped closed when riding; loose, flapping jackets can distract the horse and rider.

**Footwear:** Sneakers should be avoided. Riding boots with a low heel are ideal for most riders. Please ask your instructor for local stores where new and used footwear can be obtained.

**Leg Braces:** Many riders can wear short leg braces when they ride because they help support the ankle. However, if the rider rides without stirrups, it may be more beneficial to remove the braces so the lower leg can easily contour to the horse. Please discuss the options with your instructor.

### **GENERAL RANCH RULES**

There is **NO SMOKING** allowed anywhere on ranch grounds.

**PLEASE DO NOT DISTURB CLASSES THAT ARE IN SESSION** or attempt to talk to the instructors while they are teaching a class. For safety and effective teaching, the instructor's full attention is on the participants, and the participant's full attention must be on the instructor and their horses.

**PLEASE DO NOT CLIMB on the arena gates, railings, fencing or barriers.**

**Please do not take photographs or videos** of riders while class is in session without prior permission.

Parents, caretakers, friends, relative and siblings are welcome to stay and observe the classes in session.

**We ask that observers stay within the confines of the “Parent Park.” We ask that you watch your children and PLEASE DO NOT ALLOW CHILDREN TO CLIMB ON THE MOUNTING RAMPS OR FENCES, visit the barn, or stray into the horse staging area.**

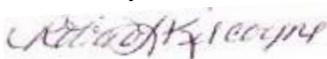
You are welcome to bring snacks, drinks and sack lunches to enjoy while watching your rider's lesson. **Please dispose of your refuse in the trash cans. NO ALCOHOLIC BEVERAGES ARE ALLOWED.**

**Visitors are not allowed in the barn/tack area, or beyond the arena without the accompaniment of authorized ranch personnel.** We will be happy to escort visitors to meet the horses if time permits.

For the safety of our riders, we ask that you please leave your pets at home.

We at Queen of Hearts thank you for your cooperation. If you have any questions or concerns regarding the fee schedule or general rules, please feel free to speak with Executive Director, Robin Kilcoyne.

Sincerely,



**PARTICIPANT REGISTRATION AND HEALTH HISTORY**



PLEASE FILL OUT ALL PAGES OF THIS APPLICATION AND RETURN TOGETHER AS A WHOLE PACKET



**GENERAL INFORMATION:**

NAME OF PARTICIPANT: \_\_\_\_\_  
 DOB: \_\_\_\_\_ AGE: \_\_\_\_\_ SEX: \_\_\_\_\_ HEIGHT: \_\_\_\_\_ WEIGHT: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ ZIP: \_\_\_\_\_  
 PHONE: \_\_\_\_\_ CELL: \_\_\_\_\_ EMAIL: \_\_\_\_\_

**MAY WE PUT YOU ON OUR MAILING LIST?** Yes  No   
 (WE DO NOT AND WILL NOT SELL OR GIVE AWAY YOUR INFORMATION TO THIRD PARTIES.)

**PARENT/GUARDIAN #1:** \_\_\_\_\_  
 ADDRESS (If different from above): \_\_\_\_\_  
 PHONE: (HOME) \_\_\_\_\_ (CELL) \_\_\_\_\_

**PARENT/GUARDIAN #2:** \_\_\_\_\_  
 ADDRESS (If different from above): \_\_\_\_\_  
 PHONE: (HOME) \_\_\_\_\_ (CELL) \_\_\_\_\_

CONTACT (if different from above, i.e., primary caretaker) \_\_\_\_\_  
 PRIMARY PHONE: \_\_\_\_\_ RELATIONSHIP: \_\_\_\_\_  
 REFERRED BY: \_\_\_\_\_

**HEALTH HISTORY:**

PHYSICIAN NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 OFFICE PHONE: \_\_\_\_\_  
 MEDICAL DIAGNOSIS: \_\_\_\_\_ DATE OF ONSET: \_\_\_\_\_

*Please indicate current or past problems in the following areas:*

	Y	N	COMMENTS
ALLERGIES			
BACK INJURIES/SCOLIOSIS			
BEHAVIORAL			
BONE/JOINT			
BREATHING			
CIRCULATION			
COMMUNICATION			
DIGESTION			
ELIMINATION			
EMOTIONAL			
HEARING			
HEART			
MUSCULAR			
PAIN			
SENSATION			
THINKING/COGNITION			
VISION			

CURRENT MEDICATIONS (including over-the counter): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PRECAUTIONS/RESTRICTIONS (Please indicate all implants, shunts, appliances, devices, etc.): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**DESCRIBE YOUR ABILITIES/DIFFICULTIES IN THE FOLLOWING AREAS (include assistance required or equipment needed):**

FUNCTION (i.e. mobility skills such as transfers, waling, wheelchair use, driving/bus riding): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SOCIAL (i.e. work/school including grade completed, leisure interests, relationships-family structure, support systems, companion animals, fears/concerns, etc.): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

GOALS (i.e. Why are you applying for participation? What would you like to accomplish?) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\* \* \* \* \*

**No participant can be accepted for participation until the Parent/Guardian has completed this form.** If the participant is at least 18-years-old and mentally competent, he may complete the form himself. Every effort will be made to avoid any accident; however, NO LIABILITY can be accepted by any of the organization's trustees, agents, employees, each and every one of its members and associates, the property owners upon whose land the lessons are conducted.

I would like (enter participant's name) \_\_\_\_\_ to participate in equine activities at Queen of Hearts Therapeutic Riding Center, Inc. I have discussed this with the child's (my) doctor. Furthermore, I grant permission to a Queen of Hearts' instructor or therapist to contact my doctor or therapist to further clarification of medical information if needed (this information will be treated with confidentiality). I understand that NO LIABILITY can be accepted by any of the organizations concerned with this instruction or therapy, including QUEEN OF HEARTS THERAPEUTIC RIDING CENTER, INC. and QUEEN OF HEARTS RANCH. I understand that the final decision regarding acceptance, selected therapeutic activities, and continued participation rests with the Queen of Hearts' staff, upon due consideration of the individual's special needs and the safety of the participant, staff, volunteers and horses.

DATE Participant/Parent/Guardian#1 Printed Name and Signature

DATE Parent/Guardian#2 Printed Name and Signature

\* \* \* \* \*

(Office use only) Date application received \_\_\_\_\_ Approved: \_\_\_\_\_ Program Director

**RELEASE AND HOLD HARMLESS**

**WARNING**

**Under the Equine Activity Liability Act, each participant who engages in an equine activity expressly assumes the risks of engaging in and legal responsibility for injury, loss, or damage to person or property resulting from the risk of equine activities.**

The program at QUEEN OF HEARTS RANCH and QUEEN OF HEARTS THERAPEUTIC RIDING CENTER, INC. (collectively, "QUEEN OF HEARTS"), provides therapeutic horseback riding for able-bodied and disabled children and adults. Volunteers and horses are carefully selected and trained and safety equipment is required for all riders since horseback riding is a risk exercise.

No participant will be accepted for equestrian services and no volunteer accepted until this form has been READ, UNDERSTOOD, COMPLETED and SIGNED by the parent(s) or guardian(s) of a minor, or if the student or volunteer is of legal age and sound mind, by the student or volunteer.

Although participation in the program is under strict supervision and every effort is made to avoid injury or accident, **the undersigned acknowledges the inherent risks involved in riding and working around horses.** This includes bodily injury from horseback riding or being in close proximity to horses. Among other risks, both horse and rider can be injured in normal use or in competition and schooling. In order to provide this valuable service, NO LIABILITY will be accepted by QUEEN OF HEARTS, or any of the organizations, officers, directors, instructors, personnel, volunteers or other persons connected with the above-named facility.

IN CONSIDERATION for the privilege of riding and/or working around horses at QUEEN OF HEARTS, the undersigned, as self, or as parent(s) or guardian(s) of the undersigned minor, jointly and severally, do hereby agree to release, hold harmless and indemnify QUEEN OF HEARTS, its officers, directors, trustees, agents, employees, representatives, successors and assigns, from all manner of liability, loss, costs, claims, demands and damages of every kind and nature whatsoever, including but not limited to reasonable attorney fees, which the undersigned or said minor may now or in the future have against QUEEN OF HEARTS, its officers, directors, trustees, agents, employees, representatives, successors and assigns, on account of any accident, damage, injury or illness, physical or mental condition, known or unknown, to the undersigned or said minor, or the treatment thereof, arising as a result of, or in any way connected to acts or incidents occurring at or relating to QUEEN OF HEARTS, its officers, directors, trustees, agents, employees, representatives, successors or assigns, including but not limited to their negligence or gross negligence in rendering the services described above or in anyway incidental thereto.

Dated: \_\_\_\_\_ Participant's Name: \_\_\_\_\_

Participant (if not a minor) Signature: \_\_\_\_\_

Print Parent #1/Guardian#1 Name: \_\_\_\_\_

Parent #1/Guardian#1 Signature: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Parent #2/Guardian #2: \_\_\_\_\_

Parent #2/Guardian #2 Signature: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

*Queen of Hearts  
Therapeutic Riding Center, Inc.*

*A 501(c)(3) Non-Profit Therapeutic Horseback Riding Center for People with Special Needs \*\* EIN No. 33-0907556*

*6407 Dana Avenue  
Jurupa Valley, CA 91752  
(951) 734-6300  
queenofheartsranch.com  
queenofheartsranch.com*



*PATH Intl Premier Accredited  
Center No. 43710,  
PATH Intl Certified Instructors  
EAGALA Certified Facilitators*

**PHOTO RELEASE**

I  DO  
 DO NOT

consent to and authorize the use and reproduction by QUEEN OF HEARTS RANCH, and/or QUEEN OF HEARTS THERAPEUTIC RIDING CENTER, INC. (collectively "QUEEN OF HEARTS") of any and all still and/or moving photographs and films, including television pictures, of my/our SELF CHILD WARD, **(Enter Participant's Name)** \_\_\_\_\_ and consents and authorizes QUEEN OF HEARTS to use and reproduce the photographs, films and pictures and to circulate and publicize the same by all means including, but not limited to, newspapers, television media, brochures, pamphlets, instructional materials, books and clinical material.

With respect to the foregoing matters, no inducements or promises have been made to me/us to secure my/our signature(s) to this release other than the intention of QUEEN OF HEARTS and its work.

Participant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Parent #1/Guardian #1 Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to Participant: \_\_\_\_\_

Parent #2/Guardian #2 Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to Participant: \_\_\_\_\_

**Queen of Hearts  
Therapeutic Riding Center, Inc.**

*A 501(c)(3) Non-Profit Therapeutic Horseback Riding Center for People with Special Needs \*\* EIN No. 33-0907556*

6407 Dana Avenue  
Jurupa Valley, CA 91752  
(951) 734-6300  
queenofheartsranch.com



PATH Int'l Premier Accredited  
Center No. 43710,  
PATH Int'l Certified Instructors  
EAGALA Certified Facilitators

Dear Health Care Provider:

One of your clients/students is interested in supervised equestrian activities. Enclosed is an assessment form which will help our therapists and instructors develop a safe and effective riding program for him/her. Please fill out the areas that pertain to your expertise, and/or attach any existing assessments or reports that you think will be helpful to our staff.

To safely provide this service, our center requests that you complete/update the attached Medical History and Physician's Statement Form. Please note that the following conditions may suggest precautions and contraindications to equine activities. Therefore, when completing this form, please note whether these conditions are present and to what degree.

Therapeutic riding is a unique and productive way to improve the quality of life for many children and adults with physical, cognitive or psychological disabilities. Queen of Hearts Therapeutic Riding Center, Inc. serves many such people each week from within the Inland Empire and beyond. Your participation in our program is invited. Please feel free to call or visit if you would like more information.

**Precautions and Contraindications**

**Orthopedic**

Atlantoaxial Instability – include neurologic symptoms  
Coxarthrosis  
Cranial Defects  
Heterotopic Ossification/Myositis Ossificans  
Joint subluxation/dislocation  
Osteoporosis  
Pathologic Fractures  
Spinal Joint Fusion/Fixation  
Spinal Joint Instability/Abnormalities

**Neurologic**

Hydrocephalus/Shunt  
Seizure  
Spina Bifida/Chiari II Malformation/Tethered  
Cord/Hydromyelia

**Other**

Age – under 4 years  
Indwelling Catheters/Medical Equipment  
Medications – i.e., Photosensitivity  
Poor Endurance  
Skin Breakdown

**Medical/Psychological**

Allergies  
Animal Abuse  
Cardiac Condition  
Physical/Sexual/Emotional Abuse  
Blood Pressure Control  
Dangerous to Self or Others  
Exacerbations of Medical Conditions (i.e. RA, MS)  
Fire Settings  
Hemophilia  
Medical Instability  
Migraines  
PVD  
Respiratory Compromise  
Recent Surgeries  
Substance Abuse  
Thought Control Disorders  
Weight Control Disorders

Thank you very much for your assistance. If you have any questions or concerns regarding your client's participation in equine-assisted activities, please contact the center at the address/phone indicated above.

Sincerely,

Robin L. Kilcoyne  
Executive Director



**Queen of Hearts Therapeutic Riding Center, Inc.**  
6407 Dana Avenue, Jurupa Valley, California 91752, (951) 734-6300

**PARTICIPANT'S MEDICAL HISTORY & PHYSICIAN'S STATEMENT**

Participant: \_\_\_\_\_

DOB: \_\_\_\_\_ Age: \_\_\_\_\_ Sex: \_\_\_\_\_ Height: \_\_\_\_\_ Weight \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Diagnosis: \_\_\_\_\_ Date Of Onset: \_\_\_\_\_

**For those with Down Syndrome:** Cervical X-Ray for Atlanto-Axial Instability:  
Positive \_\_\_\_\_ Negative \_\_\_\_\_ X-Ray Date \_\_\_\_\_

Tetanus shot: Yes  No

Date: \_\_\_\_\_

Seizures: Type \_\_\_\_\_ Controlled?: Y N Date of Last Seizure: \_\_\_\_\_

Medications: \_\_\_\_\_

**HEALTH HISTORY:** *Please indicate current or past problems in the following areas, including surgeries:*

	NORMAL	PROBLEMS/DEFICITS	COMMENTS/SURGERIES
ALLERGIES			
AUDITORY			
BACK INJURIES/SCOLIOSIS <b>type/degree</b>			
BALANCE			
BEHAVIORAL			
CARDIAC			
CIRCULATORY			
COGNITIVE			
EMOTIONAL/PSYCHOLOGICAL			
IMMUNITY			
LEARNING DISABILITY			
MUSCULAR			
NEUROLOGICAL			
ORTHOPEDIC			
PULMONARY			
RESPIRATORY			
TACTILE SENSATION			
VISION			
SHUNT	YES:	NO:	
GI TUBES	YES:	NO:	
CATHETER	YES:	NO:	
OTHER			

**MOBILITY:**

INDEPENDENT AMBULATION Y \_\_\_ N \_\_\_ BRACES Y \_\_\_ N \_\_\_ CRUTCHES Y \_\_\_ N \_\_\_ WHEELCHAIR Y \_\_\_ N \_\_\_

OTHER SPECIAL PRECAUTIONS/RESTRICTIONS: \_\_\_\_\_

**This Form MUST BE Signed By A Physician**

***I have reviewed the CONTRAINDICATIONS attached to this form.*** In my opinion, this patient has none of these contraindications and may participate in supervised equestrian activities. In conjunction with these activities, I concur in the referral of the participant to a PT/OT/ or SLP or other health care professional for evaluation of abilities/limitations in performing exercises and implementing an effective equestrian program. I understand that the final decision regarding acceptance rests with the Queen of Hearts Therapeutic Riding Center, Inc. staff, upon due consideration of the participant's special needs, precautions and contraindications, and the safety of the participant, staff, volunteers and horses.

PHYSICIAN'S NAME (please print) \_\_\_\_\_ LICENSE/UPIN NUMBER: \_\_\_\_\_

PHYSICIAN'S SIGNATURE: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

**MAY WE PUT YOU ON OUR MAILING LIST? Yes: \_\_\_ No: \_\_\_**  
(WE DO NOT & WILL NOT SELL OR GIVE AWAY YOUR INFORMATION TO THIRD PARTIES)